Tegile IntelliCare™ Flash 5 Commitment

Most enterprise storage purchases include consideration of five key principles. Tegile™ is committed to delivering this, giving you the confidence you've made the best storage purchase possible.

Performance

We have designed our all-flash arrays to deliver substantially better performance than legacy storage arrays. If you aren't getting the desired I/O as per Tegile's performance matrix, we'll work with you to meet expectations.

Data Reduction

During the sales cycle, we will provide you a commitment on the expected reduction in your data set size when deployed on Tegile arrays. If your results don't match the expectations, we will work with you to make it right.

Endurance

We use the highest quality enterprise-class flash in our storage solutions to ensure high data reliability and guard against flash wear. Should the SSDs fail during the lifetime of your Tegile array that is under IntelliCare support, we will replace them at no charge.

Availability

We know that your business applications require high system availability. Your Tegile array is designed to demonstrate 5 9's (99.999%) of availability throughout the life of the Array. Planned outages and single controller access are not charged against availability calculation.

Fresh For Life

When you opt into our IntelliCare™ Lifetime Storage program, we will keep your Tegile arrays fresh and up to date. We will refresh the system, including the storage media, to the latest technology